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During these trying times of the COVID-19 pandemic, the Looking Glass Regional Fire Authority Fire Station on Grand River Avenue will not be open to the public. LGRFA personnel will still staff the station and serve the residents of Eagle and Watertown Townships from this location.

For the safety of our personnel and to protect the public we have established the following protocols:

- When a call is made for emergency services, you will be asked questions that will help determine which personnel and equipment is required for the situation.
- In circumstances where symptoms indicate a possible COVID-19 virus is present, a specially prepped ambulance will respond.
- Personnel attending to the call, will be wearing personal protection equipment, including but not limited to masks, gloves and special clothing.
- After each such response, the special ambulance will be sanitized to prevent transferring any viruses to the next call.

It is important to remember in these unprecedented times that this pandemic has not yet peaked. It is important for everyone to follow the stay at home order to try and slow the spread. During this national crisis, the LGRFA will continue to modify and adapt procedures as required and necessary to serve the people.

Stay home and stay safe.

John Clark,

LGRFA Chair